

ViaFit Connectivity Guide



<https://www.viafitness.com/en/>

ViaFit is a Johnson Health Tech-proprietary app that simplifies workout tracking. Users will never have to manually enter their workouts, because the console on their Matrix cardio equipment will do it for them. All a user needs to do is create a free xID account; download the ViaFit app to their computer, tablet, or smartphone and create an account using their xID and passcode; and then connect their fitness equipment with the app.

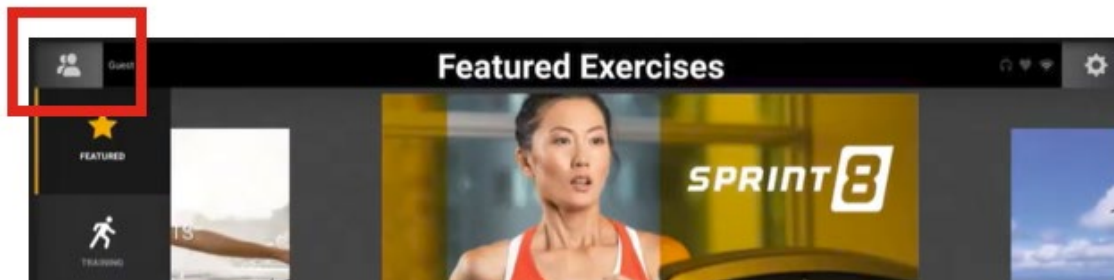
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Create an xID Account

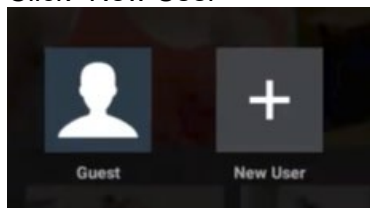
An xID is a unique number (often a phone number because it is easy to remember) chosen by the user to identify their account. It also includes a user-created 4-digit numeric passcode for additional security. A user's xID number serves as a universal single sign-on code for any connected Matrix fitness equipment – either at home or at the gym – apps, and websites. The xID account allows data to be shared with ViaFit, where the user can link to select third-party fitness tracking apps.

To create an xID account on a Matrix touchscreen console:

1. Click the “User” icon to sign up as a new user.



2. Click “New User”



- Click “Online User” and then click “Create xID”.

Featured Exercises

Offline User
Online User

First Name
Enter First Name

Last Name
Enter Last Name

Birthdate
MM / DD / YYYY

Gender
Male Female

Weight
lbs

Units
Metric Imperial

- In the registration screen, follow the on-screen prompts to create your free account. Once all the fields have been filled, check the “I Accept The Terms and Conditions” box to finalize the account.

Featured Exercises

Offline User
Online User
Create xID

First Name
Enter First Name

Last Name
Enter Last Name

xID
Enter 10-14 Digits

Passcode
Enter Passcode

Confirm Passcode
Reconfirm your Passcode

Email
Email Address

Birthdate
MM / DD / YYYY

Gender
Male Female

Weight
lbs

Units
Metric Imperial

☐ I Accept The Terms And Conditions

The xID User ID system is a universal sign in for connected fitness equipment, mobile apps, and websites.

Create a ViaFit Account

After an xID account has been established, the user’s next step is to create a free ViaFit account so they can connect their fitness equipment to ViaFit.

- Go to www.viafitness.com. Click on the “Create Account” icon.

ViaFit is now ViewFit for our customers outside of North America, but don't worry – you'll be getting the same unmatched workout tracking and connectivity under our new name.

VISIT VIEWFIT TODAY

viafit

CREATE ACCOUNT

SUPPORT

ENGLISH

SIGN IN

- On the Create an account screen, complete the requested information. Once all fields have been filled, check the “I Agree to the Terms of Service” box and click “Create Account” button.

Create an account

xID

Passcode

Confirm Passcode

Email

First Name

Last Name

Gender

☐ Female
 ☐ Male

Unit of Measure

☐ Imperial/U.S.
 ☐ Metric

Date of Birth

Weight

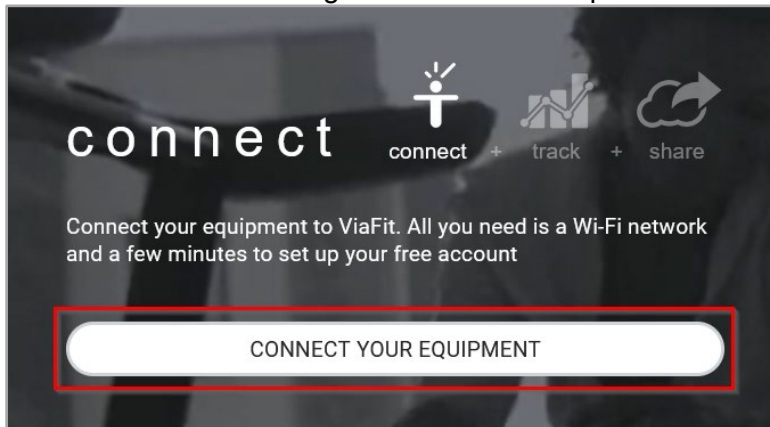
Language

☐ I agree to the Terms of Service

CREATE ACCOUNT

Connect Matrix Equipment to ViaFit

To gain full benefit of ViaFit, the user needs to connect their Matrix fitness equipment to ViaFit, and the connection is done through the console. The process is different for touchscreens and LEDs.



On a Matrix touchscreen console:

1. Select home network during the initial setup or from the user settings.
2. Select "Other" to enter the network name (SSID)
3. Type in the network password, remembering it is case sensitive.
4. Once a checkmark displays next to the network name, click the "Right Arrow" to move to the next screen.
5. Configure the time and date.
6. Confirm the information.
7. Login using xID and passcode or create a new xID. The equipment is now connected to ViaFit.

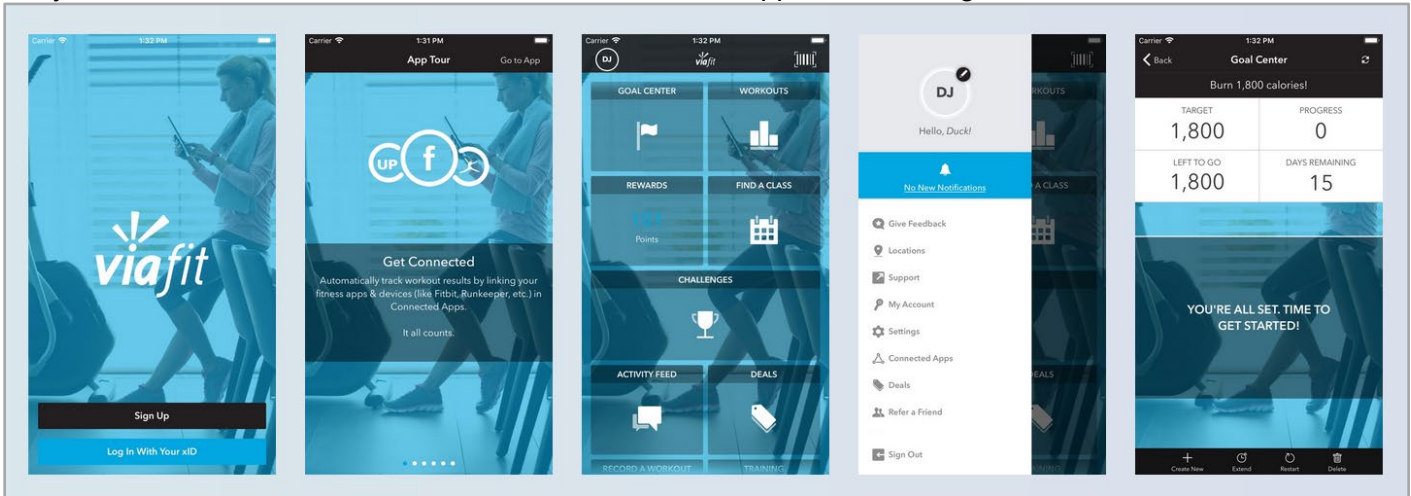
On a Matrix LED console:

1. Login with your xID at www.viafitness.com
2. Click "Connect Your Equipment".
3. Press and hold Wi-Fi button for 2 to 5 seconds until the screen shows "Activated".
4. Click "Next Step".
5. Using an additional Wi-Fi connected device select and connect to the recently activated equipment from the available wireless network (the name should appear like *ViaFit-Model Name* or *Model Name*)
6. Click "Next Step".

7. Select your home network on the webpage and enter the network password.
8. Click "Connect".
9. Click "Next" to return to the ViaFit website.
10. Login using xID and passcode or create a new xID. The machine is now connected to ViaFit.

View Workouts on ViaFit

Through the ViaFit mobile app users can view and track their workout efforts, set a goal, or join a challenge. They can share their exercise statistics with other fitness apps and tracking devices.



If users already track their fitness activities elsewhere, ViaFit can automatically capture this workout data and consolidate it in one place. All they need to do is sync ViaFit with their favorite apps and tracking devices. It's that easy.

Register or Sign In	Activate Equipment	Connect to Wi-Fi	Get Going with ViaFit
Login to ViaFit with your xID. Don't have one? You can create one now. It's free and it only takes a minute.	All it takes is the push of a button.	You will need a phone, tablet or computer with Wi-Fi access to connect your equipment to ViaFit. It won't take long and we will walk you through it.	Now you are ready to link your other devices and apps to your ViaFit account.

Users should follow the specific steps outlined in their respective apps to sync ViaFit with it. In most instances they should use the procedure to link with an Android operating system.

Compatible Apps		
Mapmyfitness	FitBit	Stava
Myfitnesspal	Garmin Connect	Suunto
Polar Flow	Misfit	TomTom
Preva by Precor	Runkeeper	Apple Health

Note: Not all partner apps are available in all markets, and users should contact their local authorized dealer or distributor for more information